

National Poll on Children's Health



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Retail Clinics: An Emerging Source of Health Care for Children—Survey Questions

Retail health clinics also known as convenient care clinics, are typically located in drug stores, supermarkets, or department stores, are increasingly common in communities throughout the U.S. Retail clinics offer care which is intended to be quick, inexpensive and convenient.

Retail clinics treat routine family illnesses and provide preventive health care services. Prices for services are usually posted. These clinics are generally staffed by nurse practitioners or physician assistants and some are staffed by physicians.

1. Do you have a retail clinic in your community?

- Yes
- No
- Don't Know

2. Have you ever taken your child(ren) to a retail clinic for care?

- Yes
- No

3. When your child last visited a retail clinic, did you consider taking your child to their regular doctor?

- Yes
- No

4. Why did you take your child to a retail clinic? (*check all that apply*)

- I could not get an appointment for my child at a doctor's office
- I wanted to take care of my child's health problem more quickly
- The retail clinic was open when I was available to go
- I did not have to miss work
- Other

5. If the retail clinic was not available to you, where would you have taken your child for health care?

- Doctor's office or clinic
- Urgent care clinic
- Emergency room
- I would not have taken my child anywhere for health care
- Other

6 . How did you pay for your child's last visit to a retail clinic?

- I paid out of pocket for the full cost of the visit
- The retail clinic accepted my child's health insurance for the full cost of the visit
- The retail clinic accepted my child's health insurance, but I also had to pay for the visit, at least in part

7. Would you use a retail clinic for your child(ren) in the future?

- Very likely yes
- Likely yes
- No
- Not sure

8. Does your child(ren) have a regular health care provider?

- Yes
- No

Participants were also asked demographic questions on gender, race/ethnicity, annual household income, state of residence, number of children in the household, and child's age, gender, health status and insurance status.

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